

Governors State University
 Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Diversity Education and Leadership Development

Leader(s): Robert Clay – Director, Intercultural Student Affairs

Implementation Year: 2015 – 2016

GOAL 2: Advocate, garner and oversee funding for necessary resources and support, such as TriO Programs, that will increase retention rates of undeserved student populations.

Objective 1:	Collaborate with New Student Programs to explore and implement strategies to enhance the transition and acclimation of first generation students through First Matters efforts
Action Items	<ul style="list-style-type: none"> • Assess current campus programs and services • Develop digital footprint • Gather information on faculty/staff with similar experiences • Infuse efforts into Mastering College
Desired Outcomes and Achievements (Identify results expected)	<ul style="list-style-type: none"> • Connect first-generation students with faculty, staff and peers to affirm their first-generation identity and to enhance a sense of belonging. • Identify hidden stress and barriers for first-generation students and raise awareness to help overcome these barriers. • Provide training programs for academic advisors and student services personnel to enrich the experiences of first generation students • Recognize campus resources to enhance first generation student engagement and retention
Achieved Outcomes and Results	<ul style="list-style-type: none"> • Served as instructor for two sections of Mastering College. • Collaborated with other instructors on joint teaching.
Analysis of Results (Where outcomes met? Exceeded? Progress towards goal. Implications for AY17 Objectives.)	The outcomes were met; however the results are still being vetted for implementation. Provided SWOT analysis of Mastering College and transition programs to New Student Programs as well as program coordinator. Will continue to serve in this capacity to support efforts that will enhance the transition and acclimation of first generation students through more collaboration in FY17.